



Werneth PCN

Survey results for Werneth PCN Covid Clinics 7th and 13th January 2021

We have analysed the results of the survey responses we have had so far. The survey has been completed both online and on paper. The survey link can be found here <https://www.surveymonkey.co.uk/r/NMGYGKJ> and will be in place until the end of vaccinations. Thank you to all those who completed it

Q1 Which practice are you with?

- 35% Chadsfield
- 28 %Alvanley
- 15 % Archwood
- 8% Bredbury
- 7%Guywood
- 1% Woodley

Q2 How did you find the booking in process?

87% found it very easy or easy

Q3 How satisfied were you with communication about getting the vaccine

80% were very satisfied or satisfied. 8% Very dissatisfied*1

Q4 Did you feel layout of building worked well

76 % agreed or strongly agreed – “thought coming out to the car was excellent”

Q5 Were the vaccinators professional and made you feel safe

85% strongly agreed or agreed

Q6 Did you feel the rest of the staff were professional and made you feel safe

84% strongly agreed or agreed

Comments: FIRST CLASS. VERY HELPFUL AND FRIENDLY. NUMBERS SHOULD HAVE BEEN HANDED OUT ON ENTRY *2.THE EXPERIENCE WAS DEALT WITHOUT PROBLEMS. WELL DONE IN DIFFICULT CIRCUMSTANCES. ALL THE ARRANGEMENTS WERE EXCELLENT AND STAFF WERE TOO. WOULD HAVE LIKE ADVANCED KNOWLEDGE OF WHICH VACCINE I WAS HAVING. BEST NEWS IVE HAD ALL YEAR WHEN I GOT THE BOOKING. EXTREMELY WELL ORGANISED. SUPERB

*1 - Practices will provide links to vaccine information on their websites. We cannot guarantee which vaccine you get on the day *2 –Initially we employed a raffle ticket system following this suggestion, however, this was changed to a more efficient system that we feel works very well for patients and staff